

**11) What does 'left luggage' mean?**

- a) If you lose your luggage, you can ask if they have it.
- b) It is not the right luggage for you.
- c) It means the same as 'lost luggage'.
- d) You can leave your luggage there for some time.

**12) What does this sign from a car park mean?**

- a) If you don't have coins, you can't park your car.
- b) Park your car and put coins in the machine.
- c) You can park your car in a car park and pay using your mobile.
- d) You must pay by phone when parking your car.

**13) Do you have to follow the arrow?**

- a) No, it shows you the direction to a traffic jam.
- b) No, the road ahead is closed.
- c) Yes, this is the direction you must follow to stay on your route.
- d) Yes, you must go straight ahead, you can't turn right or left.

**14) Who will probably use this service?**

- a) People who only have hand baggage.
- b) Someone travelling by trolleybus.
- c) Someone travelling with a lot of suitcases.
- d) Someone who needs to buy a piece of luggage.

**15) If you want to buy two T-shirts from their sale line and each originally cost 10 pounds, how much will you pay?**

- a) 20 pounds.
- b) 10 pounds or less.
- c) 10 pounds or more.
- d) 15 pounds or more.

**16) What is the main meaning of this notice?**

- a) Pay for your car parking.
- b) You can't pay anywhere else but in the terminal building.
- c) You cannot smoke in the area.
- d) You don't have to pay for your parking in the terminal building.

**17) What does the red light mean?**

- a) The doors are secured.
- b) The driver can hear you.
- c) The driver is deaf.
- d) You should not talk to the driver.

**18) What does the word ALES mean?**

- a) It means beer.
- b) It's a German word.
- c) It's a kind of whisky.
- d) It's a special kind of wine.

**19) Can you wear high heeled shoes on the platform?**

- a) No, because it's dangerous.
- b) No, because you might get stuck.
- c) Yes, but only if you have someone to take care of you.
- d) Yes, but you have to be very careful.

**20) Can I use a BBQ in the park?**

- a) No, because it isn't indicated on the map properly.
- b) No, because it's illegal to open fire in a park.
- c) Yes, but only in the designated areas.
- d) Yes, but only on the grass or meadows.